



**KNOWSKILLS
TVET**



SkillsMalaysia

HOTEL MANAGEMENT

ENTRY REQUIREMENTS

- Minimum 16 years
- No Qualification Required
- Progression student need to provide previous qualification transcript*

CAREER PROSPECTS

- front desk agent
- waiter
- housekeeping staff
- hote/l/restaurant manager
- department Head

LEVEL 3 VOCATIONAL DIPLOMA IN HOTEL MANAGEMENT	LEVEL 5 BACHELOR OF HOTEL MANAGEMENT YEAR 2
Occupational Safety and Health	Social Media and Digital Marketing
AI and Skills for Computing	Statistics for Tourism and Hotel Mangement
Communication Skills and Public Speaking	Managing Events
Event Operations	Tourism and Hotel Management
Culinary Arts Principles	Food and Beverage Management
Food and Beverage Service	Room Division Operations
Front Office Operations	Front Office Management
Housekeeping Operations	Travel Agency and Tour Operators
BACHELOR OF HOTEL MANAGEMENT YEAR 1 (LEVEL 4 ADVANCED DIPLOMA)	LEVEL 6 BACHELOR OF HOTEL MANAGEMENT YEAR 3
Enviromental, Social and Governance	Leadership and Team Dynamics & Development
Hospitality Revenue and Yield Management	Human Resource Management
Operations Management in Hospitality Industry	Project Management
Database Design and Modelling	Entrepreneurship
Personal and Professional Development	Finance for Non-Finance Managers
Principles of Management in Hospitality Industry	Sales and Marketing
	Strategic Management for Hospitality and Tourism
	Quality Management System



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The Heart of Hospitality